

CRNET11WIN_EN_SP1

Some of the issues resolved by this Hot Fix require the creation of new registry keys/subkeys or the editing of registry key/subkey values. In most cases where these registry keys/subkeys need to be created, the Service Pack install will create the key/subkey and set the default value. Please refer to the readme information for each specific issue for the default and recognized values. For more information on creating and editing your system registry, please refer to the following Crystal Knowledge Base article.

<http://support.crystaldecisions.com/library/kbase/articles/c2010398.asp>

If this Service Pack does not resolve a specific issue that is being experienced in your deployment, please contact a Crystal Care specialist.

<http://www.crystaldecisions.com/contact/support.asp>

Non-Critical Issues

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Application Development

[ADAPT00034681](#)

Patch ID: 35244027

Description:

In the Windows Form viewer, if you select a group in the group tree, the viewer does not navigate to that group; a drill-down event is activated on that group instead.

New Behavior:

In the Windows Form viewer, if you select a group in the group tree, the viewer will navigate to that group as expected.

[ADAPT00142641](#)

Patch ID: 35189545

Description:

Exporting reports that contain complex text objects cause the web server to stop responding. CRPE treats text elements containing only spaces as a special case and does not create tab units for them, leading to inconsistent tab units in the EPF file. The PDF export dll then crashes because it expects simple tab units in the EPF file.

New Behavior:

The code that treats text elements containing only spaces as a special case has been removed, and the user can now export reports that contain complex text objects.

[ADAPT00153472](#)

Patch ID: 35243990

Description:

Exporting to HTML from the COM+ engine causes extra extended characters to be displayed in the output. The export is performed without the UTF-8 byte order mark. This causes Microsoft Internet Explorer not to be able to detect that the encoding is UTF-8, so the browser assumes that the encoding is ASCII (or some other non-UTF-8 format), and extra characters are added.

New Behavior:

UTF-8 (BOM) encoding is now specified so that the export is performed without extra characters being added to the HTML output.

[ADAPT00170548](#)

Patch ID: 35385489

Description:

When you view successful report instances that are run against a secure database and that contain a parameter through a .NET application, the system returns a "Cannot Open SQL Server" error. That error occurs in any viewer.

The error occurs because the Web Service Client always includes the parameters in the report request to the Page Server. The Page Server interprets this as a prompting error and, when it refreshes the report, it includes the new parameters along with the refresh attempt. The added parameters cause the refresh to fail, which prompts the error message.

New Behavior:

The web client no longer includes the parameters in its request to the Page Server. The problem has been fixed.

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Application Development

[ADAPT00170622](#)

Patch ID: 35377375

Description:

When you use a viewer to view a report that is based off two ADO.NET tables, and linked on a GUID field, the report causes a logon exception in Visual Studio.Net 2003.

The problem occurs because Visual Studio.Net 2003 fails to read GUID fields as string fields.

New Behavior:

GUID fields are now interpreted as string fields. Links on GUID fields should no longer cause exceptions.

Export[ADAPT00049486](#)

Patch ID: 34902865

Old EID: 1823

Description:

Exports to Microsoft Excel are distorted when the report has data that exceeds 22.75 inches in page width.

New Behavior:

New 32-bit members to data structures have been added; thus, reports with large pages are exported properly to Excel. The new structures can handle up to 1.4 million inches in page size.
